

Usability Test #2 Findings

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This usability test was a little faster than the prior testing. When I had the second draft of my website tested, I felt that the website was as complete as possible with my stylized polish included. The second person to test the usability of my website was Bria, and she is an undergrad from UNC Charlotte. Overall, Bria enjoyed the look and usability of my website. She complimented the layout and found the design aesthetically pleasing. She also complimented my photography, which was a plus.

Here are where the positives end, and the constructive criticism begins. After this second usability test it has been made abundantly clear that my use of photography on the projects page is not going to work with the portfolio. I was using my photography because 1.) I wanted to include my own work to show that I have range in my capabilities and 2.) I enjoyed the calming element that it brought to my work. However, Bria is the second person to say that the photos should be replaced with photos of the projects. I was still reluctant to remove them from my website. I felt they represented the “flow” of work that I created over the semester. This concept seems to be getting lost in translation, and I think I need to cut my losses and do away with the photos.

Bria also mentioned the font size of the main text being a little too small. This issue came about when I asked about the overall usability of the font after she had used the website for a few minutes. Plus, when I asked about the font, I noticed Bria lean forward toward the screen a little. This is a clear indication that the readability of the font could use some work. I am currently using 16pt Georgia font for the main text, but I feel if I enlarge the font to 20pt, this issue of readability will go away.

Other than these two main issues, there was nothing else to report regarding this second usability test. I still left with some new feedback to continue the improving the website, but the critiques were not overwhelming.